



10/3/95

TO: ALL WHOLESALE CUSTOMERS  
FROM: ART GROLL

SUBJECT: RETURNED GOODS

AS YOU KNOW IT IS THE POLICY OF THE RJ REYNOLDS TOBACCO COMPANY TO ACCEPT ONLY THOSE RETURNED GOODS THAT HAVE BEEN APPROVED FOR RETURN BY OUR SALES REPRESENTATIVES.

CARTONS APPROVED FOR RETURN WILL BE IDENTIFIED BY MEANS OF A STICKER PLACED BY OUR SALES REPS. BELOW IS AN EXAMPLE OF THIS STICKER.

**DO NOT SELL**  
**Out-Of-Date**  
Return To Supplier

YOU SHOULD NOT ACCEPT CARTONS RETURNED WITHOUT THIS STICKER. SUCH A RETURN IS UNAUTHORIZED AND CANNOT BE ACCEPTED FOR HANDLING.

THANK YOU FOR YOUR ASSISTANCE IN THIS MATTER.

SINCERELY,

A handwritten signature in cursive script, appearing to read "Art Groll".

ART GROLL

51857 9960